

Terms and Conditions

Originally Adopted: 14 April 2021

Last Updated: 14 July 2026

Effective Date: 3 August 2026

Organization: No Hunger Initiatives, also known as No Hunger Food Bank (“No Hunger Initiatives,” “we,” “us,” or “our”)

1. Acceptance of these terms

These Terms and Conditions govern your access to and use of the No Hunger Initiatives website, digital platforms, donation pages, volunteer forms, programme-registration forms, social media pages, and related services (collectively, the “Platform”).

By accessing or using the Platform, making a donation, registering as a volunteer, submitting information, or participating in a No Hunger Initiatives activity, you agree to these Terms. If you do not agree, please do not use the Platform or submit information through it.

2. Our charitable purpose

No Hunger Initiatives is a nonprofit organization working to alleviate hunger, malnutrition, food insecurity, Food waste and food loss through food support, nutrition-focused initiatives, research, advocacy, community engagement, and sustainable food-system programmes.

We may modify, expand, pause, or discontinue any programme, campaign, activity, eligibility requirement, or Platform feature where necessary for operational, safety, funding, legal, or programme-delivery reasons.

3. Donations

All monetary donations are voluntary charitable contributions. By making a donation, you confirm that:

The payment information you provide is accurate and that you are authorized to use the selected payment method.

You understand the amount, frequency, and currency of your donation before completing payment.

You will not make a donation using fraudulent, stolen, unauthorized, or unlawfully obtained payment details.

You understand that donations are governed by our Donation Refund Policy.

We may decline, suspend, return, or investigate a donation where we reasonably believe it involves fraud, illegality, sanctions concerns, an error, or a risk to No Hunger Initiatives or its beneficiaries.

4. Restricted donations and campaigns

Where a donation is solicited for a specific project or appeal, No Hunger Initiatives will make reasonable efforts to apply it to that purpose. If the stated purpose becomes impracticable, fully funded, or no longer needed, we may apply the donation to a substantially similar charitable purpose, subject to any written donor agreement.

No Hunger Initiatives does not accept donations that impose conditions it cannot reasonably administer or that conflict with its charitable mission, independence, safeguarding duties, or legal obligations.

5. Recurring donations

If you enrol in recurring giving, you authorize the relevant payment provider to charge your chosen payment method at the stated interval until you cancel. You are responsible for ensuring that your payment details remain current.

You may cancel future recurring donations in accordance with the Donation Refund Policy. A cancellation does not reverse donations already processed.

6. In-kind donations

No Hunger Initiatives may accept or decline food, supplies, equipment, professional services, and other non-cash contributions at its discretion. Donors must ensure that donated goods are safe, lawful, accurately described, and fit for their intended use.

For food donations, we may refuse or dispose of items that are expired, improperly stored, contaminated, damaged, unsafe, unsuitable, or inconsistent with nutrition and distribution standards.

7. Volunteers and participants

Volunteers, interns, partners, and programme participants must follow all reasonable instructions, safety procedures, safeguarding standards, codes of conduct, and applicable laws.

You must not:

Harass, discriminate against, exploit, abuse, or endanger beneficiaries, staff, volunteers, or community members.

Share confidential beneficiary information, photographs, videos, addresses, health information, or personal details without proper authorization.

Represent yourself as an employee, agent, spokesperson, or authorized representative of No Hunger Initiatives unless expressly authorized in writing.

Use No Hunger Initiatives name, logo, resources, or beneficiary stories for personal, commercial, political, fundraising, or promotional purposes without prior written permission.

Engage in conduct that is unsafe, unlawful, fraudulent, disruptive, or inconsistent with the dignity and protection of vulnerable persons.

No Hunger Initiatives may suspend or terminate a volunteer's or participant's involvement at any time where it considers this necessary for safety, safeguarding, programme integrity, or compliance.

8. Safeguarding and dignity

We are committed to respecting the dignity, privacy, and safety of the people and communities we serve, particularly children, persons with disabilities, displaced persons, pregnant women, nursing mothers, and other vulnerable groups.

If you become aware of suspected abuse, exploitation, fraud, safeguarding concerns, or serious misconduct connected to No Hunger Initiatives, please report it immediately to [Insert safeguarding/reporting email or phone number].

9. Personal information and privacy

We may collect and process personal information you provide when you donate, volunteer, register for programmes, contact us, attend events, or use the Platform. This may include your name, contact details, payment-related information, donation history, and communications with us.

We use personal information for legitimate organizational purposes, including processing donations, communicating with supporters, managing volunteer and programme activities, meeting legal obligations, preventing fraud, and improving our services. We handle personal data in accordance with applicable data-protection requirements, including Nigeria's data-protection framework.

10. Photos, videos, and stories

No Hunger Initiatives may request consent to photograph, film, record, or share your name, image, voice, testimonial, or story for charitable communications, reporting, fundraising, advocacy, or awareness activities.

We will seek appropriate consent where required. You may withdraw consent for future use by contacting [Insert official email], although withdrawal will not normally require removal of materials already printed, published, distributed, or lawfully shared before your request.

11. Intellectual property

Unless otherwise stated, the Platform and its content including text, logos, photographs, graphics, programme materials, reports, designs, and videos are owned by No Hunger Initiatives and are protected by applicable intellectual property laws.

You may view and share our public content for personal, educational, or non-commercial purposes, provided that you do not alter it, remove attribution, imply endorsement, or use it in a misleading or harmful way. Any commercial use, reproduction, adaptation, or use of the No Hunger Initiatives name or logo requires prior written permission.

12. User content

If you submit a message, testimonial, photograph, video, suggestion, or other content to us, you confirm that you have the right to provide it and that it does not violate another person's rights or any law.

You grant No Hunger Initiatives a non-exclusive, royalty-free license to use, reproduce, adapt, publish, and share that content for legitimate, charitable, operational, reporting, and communication purposes.

13. Third-party services and links

The Platform may contain links to third-party websites, social media platforms, fundraising services, or payment processors. These are provided for convenience only. No Hunger Initiatives does not control and is not responsible for third-party content, policies, availability, security, or practices.

Your use of third-party platforms is subject to their own terms and privacy policies.

14. Limitation of liability

To the maximum extent permitted by applicable law, No Hunger Initiatives will not be liable for indirect, incidental, special, consequential, or punitive loss arising from your use of, or inability to use, the Platform or participation in an activity, except where liability cannot lawfully be excluded.

15. Changes to these terms

We may revise these Terms at any time. Updated Terms will be posted on the Platform with a revised effective date. Your continued use of the Platform after publication of the updated Terms constitutes acceptance of the revised Terms.

16. Contact us

For questions, complaints, permissions, or notices relating to these Terms, contact:

No Hunger Initiatives Aka No Hunger Food Bank

Email: [info@nohungerfoodbank.org]



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